AGENDA ITEM 6

EXECUTIVE OFFICER'S REPORT AND POSSIBLE BOARD ACTION.

Date:

February 4, 2014

To:

CBOT Members

From:

Heather Martin, Executive Officer

Subject:

Executive Officer Report - February 6, 2014 Board Meeting

Staff

The Board currently has 8.2 personnel years (PYs) or positions with a 0.8 PY vacancy due to required staffing reductions in FY 2012/13. Over the past few months, several staff have been out of the office due to illness and/or injuries. Those absence coupled with staff participating in BrEZE meetings has resulted in backlogs in workload (e.g., advanced practice applications, course provider approval requests, complaint investigations, etc.).

Due to revenue concerns and conflicting workload estimates, we are unsure if we will be able to justify additional staff in March when the BCPs are due. (A BCP is short for Budget Change Proposal. This is the document we use to justify additional staff and/or requesting additional money be added to our annual budget.)

Budget

The FY 2013/14 revenue projection was estimated at \$1.08m; as of the end the end of the 2nd quarter \$685k has been received, which is approximately 63% of the projected annual revenue. The Board has spent \$715k of its \$1.4m budget; nearly 47% of the budget remains. (Revenue and Expenditure reports follow this report)

Included in the meeting material is a draft letter dated December 16, 2013, requesting a budget augmentation of \$81,000. This request is to receive additional funding to pay the Office of the Attorney General (AGO) (\$54k) and the Office of Administrative Hearings (OAH) (\$27k) line items. We are projected to overspend our AG budget; if the additional funding isn't approved, once we're close to spending the budgeted amount (\$133k), we would request the AG to suspend all work on any pending cases. We have over-spent our \$1,000 OAH budget by \$27,000. (We haven't actually 'overspent' the money because we can't do that. However, we have 'redirected' funds from other areas (that we have underspent) to have the finds available to pay those bills.

Following the draft letter is a projection of our expenditures through the end of the year (6/30/2014) based on the Board's expenditures during the period July - November 2013. Following the expenditure projections is a Fund Condition, showing that, if the budget augmentation is approved, we have sufficient funds available in the budget.

BreEZe Project:

The BrEZe project has begun activities for Release 2, which includes the OT Board. Several staff starting have been dedicated to this project and started attending meetings in December. Some key activities include:

- Staff 'configuration' interviews for the licensing functions have started. The configuration interview process is where staff evaluates the functionality of the system and determines how/if the system meets our business needs; if there is a disconnect, staff determines whether our business process can be adjusted so as to meet the existing functionality of the system, or worst-case scenario, whether there need to be additional modifications to the existing system. The interview process is both rigorous and detailed down to microscopic levels so as to optimize the most from the development of the system.
- Configuration interviews for the Enforcement functionality will start after the Licensing interviews are finished; the cashiering interviews will be scheduled sometime after the licensing interviews are completed.
- All applications and forms currently on the Board's website have been provided; this
 serves as back-up documentation so supplement the configuration interview process as
 well as helps provide a visual element to the design phase.
- 'Template' correspondence has also been provided as the new system will have a 'workflow' component that should help automate some of our manual processes (e.g., send a deficiency letter to applicants; complaint acknowledgement letter to complainants; cease practice orders to substance abusing probationers who test positive for a banned substance), while maintaining a more complete 'electronic' licensing record.

Regulations

The status of the various rulemaking files is included under Agenda Item #9.

Performance Measures

Included in the meeting materials are the performance measures for the periods July 1 – September 30 and October 1 – December 31.

Office Move

The office is scheduled to move from the current suite (2050) down the hall to the former suite of the Veterinary Medical Board (2250) the week of March 10th. Staff has been advised they may not take time off that week or the preceding Friday, March 7th, which will allow us time to pack and ready the office for the move. We anticipate that staff will intermittently check email and process emailed/faxed requests on Friday, 3/7 and Monday, 3/10. Telephones and computers will be unavailable most of the week; we plan to resume services Friday, 3/14. Information will be posted on the website and the voicemail message will advise callers of this fact.

The new suite has recently been painted; the carpets will be cleaned and cleaners will be scheduled in the next couple weeks. In addition to more cubicles, the new suite has an additional file room which will provide more storage room and also allow us to separate the licensing and enforcement files (these are currently housed in a single file room).

(Discuss next Board meeting: currently scheduled May 22.)

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DEPT OF CONSUMER AFFAIRS - REGILATORY BOARDS
RECEIPTS BY ORGANIZATION AND SOURCE

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980 125800 2W BIEMNIAL RENEWAL-OT \$150 980 125800 2X BIEMNIAL RENEWAL-OTA \$150 980 125800 90 OVER/SHORT FEES	00.0		6,731.00 4,300.00 5.00	000
*TOTAL SOURCE 125800	841,000.00	68,605.00	558,629.00	282,371.00
980 125900 TM DELINQ BIENNIAL-OT \$75 980 125900 TN DELINQ BIENNIAL-OTA \$75 980 125900 00 DELINQUENT FEES	0.00 0.00 16,000.00	975.00 75.00 0.00	5,925.00 975.00 0.00	5,925.00- 975.00- 16,000.00
*TOTAL SOURCE 125900	16,000.00	1,050.00	00.006,9	9,100.00
980 141200 00 SALES OF DOCUMENTS	00.0	00.0	7.41	7.41-
*TOTAL SOURCE 141200	00.0	00.0	7.41	7.41-
980 142500 00 MISCELLANEOUS SERVICES TO THE PUB 980 142500 90 MISC. SER TO PUBLIC - GENERAL	8,000.00	00.009	0.00	8,000.00
*TOTAL SOURCE 142500	8,000.00	600.00	4,080.00	3,920.00
980 150300 00 INCOME FROM SURPLUS MONEY INVESTM	10,000.00	00.0	801.27	9,198.73
*TOTAL SOURCE 150300	10,000.00	0.00	801.27	9,198.73
980 161000 02 REVENUE CANCELLED WARRANTS	00.0	00.0	155.00	155.00-
*TOTAL SOURCE 161000	00.0	00.0	155.00	155.00-
980 161400 91 DISHONORED CHECK FEE-VAR	00.0	00.0	175.00	175.00-

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DEPT OF CONSUMER AFFAIRS - RECHUATORY BOARDS
RECEIPTS BY ORGANIZATION AND SOURCE
AS OF 12/31/13

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*TOTAL SOURCE 161400	00.00	00.00	175.00	175.00-
980 164300 00 PENALTY ASSESSMENTS 980 164300 99 PENALTY ASSESSMENTS	8,000.00	0.00	0.00	8,000.00
*TOTAL SOURCE 164300	8,000.00	550.00	3,375.00	4,625.00
*TOTAL PROG 67	1,058,000.00	81,244.00	673,816.68	384,183.32
*TOTAL REFERENCE 980	1,058,000.00	81,244.00	673,816.68	384,183.32
*TOTAL INDEX 1475	1,080,000.00	82,498.00	685,584.68	394,415.32
*TOTAL SEC 11	1,080,000.00	82,498.00	685,584.68	394,415.32

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CA BD OF OCCUPATIONAL THERAPY

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CA BD OF OCCUPATIONAL THERAPY	NAL THERAPY							
	DESCRIPTION	BUDGET	CURR. MONTH	YR-TO-DATE	ENCUMBRANCE	YTD + ENCUMBRANCE	BALANCE	PCNT REMAIN
PERSONAL SERVICES	CES							
SALARIES AND WAGES	WAGES							
003 00	CIVIL SERVICE-PERM	319,965	22,627	152,905	0	152,905	167,060	
033 04	TEMP HELP (907)	4,000	4,091	23,094	0	23,094	(19,094)	
063 00	STATUTORY-EXEMPT	77,956	7,015	42,090	0	42,090	35,866	
063 01	BD/COMMSN (901,920	20,000	200	006	0	006	19,100	
083 00	OVERTIME	0	0	318	0	318	(318)	
TOTAL SALARIES AND WAGES	ES AND WAGES	421,921	34,232	219,307	0	219,307	202,614	48.02%
STAFF BENEFITS	ø							
103 00	OASDI	31,006	1,977	12,895	0	12,895	18,111	
104 00	DENTAL INSURANCE	2,206	288	1,852	0	1,852	854	
105 00	HEALTHAVELFARE INS	83,407	3,186	21,113	0	21,113	62,294	
106 01	RETIREMENT	79,580	6,365	41,741	0	41,741	37,839	
125 00	WORKERS' COMPENSAT	10,225	0	0	0	0	10,225	
125 15	SCIF ALLOCATION CO	0	379	2,817	0	2,817	(2,817)	
132 00	NONINDUST DISABLTY	2,000	0	0	0	0	2,000	
133 00	UNEMPLOYMENT INSUR	3,000	0	0	0	0	3,000	
134 00	OTHER-STAFF BENEFI	100	1,914	11,405	0	11,405	(M1,805)	
135 00	LIFE INSURANCE	200	7	41	0	41	159	
136 00	VISION CARE	744	09	406	0	406	338	
137 00	MEDICARE TAXATION	5,281	483	3,092	0	3,092	2,189	
TOTAL STAFF BENEFITS	SENEFITS	217,749	14,659	94,862	0	94,862	122,887	56.44%
TOTAL PERSONAL SERVICES	L SERVICES	639,670	48,892	314,169	0	314,169	325,501	50.89%
OPERATING EXPE	OPERATING EXPENSES & EQUIPMENT							
FINGERPRINTS	FOOGTO FINIGOGRAPIA	i c			,			
413.04 TOTAL FINDER	FINGERFRINI REPORT	22,000	882	8,281	0	8,281	13,719	
IOIAL FINGERPRINTS	PRINTS	22,000	882	8,281	0	8,281	13,719	62.36%
GENERAL EXPENSE	NSE							
201 00	GENERAL EXPENSE	27,216	0	0	0	0	27,216	
206 00	MISC OFFICE SUPPLI	0	0	1,185	0	1,185	(d,185)	
213 02	ADMIN OVERHEAD-OTH	0	38	1,689	0	1,689	(4,689)	
223 00	LIBRARY PURCH/SUBS	0	268	862	938	1,800	(1,800)	
TOTAL GENERAL EXPENSE	AL EXPENSE	27,216	306	3,736	938	4,674	22,542	82.83%

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						YTD+		PCA
	DESCRIPTION	BUDGET	CURR. MONTH	YR-TO-DATE	ENCUMBRANCE	ENC	BALANCE	REMAIN
PRINTING								
241 00	PRINTING	8,245	0	0	0	0	8,245	
242 03	COPY COSTS ALLO	0	12,463	12,463	0	12,463	(12,463)	
244 00	OFFICE COPIER EXP	0	0	341	808	1,150	(1,150)	
TOTAL PRINTING		8,245	12,463	12,804	808	13,613	(2,368)	-65.11%
COMMUNICATIONS	SN							
251 00	COMMUNICATIONS	5,449	0	179	0	179	5,270	
252 00	CELL PHONES, PDA, PA	0	0	86	0	86	(86)	
253 00	CENT COMM (CALNET,	0	0	281	0	281	(281)	
257 01	TELEPHONE EXCHANGE	0	300	1,215	0	1,215	(1,215)	
TOTAL COMMUNICATIONS	NICATIONS	5,449	300	1,774	0	1,774	3,675	67.45%
POSTAGE				,				
261 00	POSTAGE .	14,655	0	0	0	0	14,655	
262 00	STAMPS, STAMP ENVE	0	0	37	0	37	(37)	
263 00	POSTAGE METER	0	0	4	0	4	(4)	
263 05	DCA POSTAGE ALLO	0	0	5,935	0	5,935	(5,935)	
263 06	EDD POSTAGE ALLO	0	329	3,607	0	3,607	(3,607)	
TOTAL POSTAGE	ŭ	14,655	359	9,583	0	9,583	5,072	34.61%
TRAVEL: IN-STATE	1							
291 00	TRAVEL: IN-STATE	16,146	0	0	0	0	16,146	
292 00	PER DIEM-I/S	0	408	1,363	0	1,363	(1,363)	
294 00	COMMERCIAL AIR-I/S	0	1,111	3,075	0	3,075	(3,075)	
296 00	PRIVATE CAR-I/S	0	187	574	0	574	(574)	
297 00	RENTAL CAR-I/S	0	77	358	0	358	(358)	
301 00	TAXI & SHUTTLE SER	0	0	12	0	12	(12)	
303 00	OVERTIME MEALS-I/S	0	0	•	0	8	(8)	
TOTAL TRAVEL: IN-STATE	:: IN-STATE	16,146	1,784	5,390	0	5,390	10,756	66.62%
TRAINING								
331 00	TRAINING	5,499	0	0	0	0	5,499	
TOTAL TRAINING	9	5,499	0	0	0	0	5,499	100.00%
FACILITIES OPERATIONS	RATIONS							
341 00	FACILITIES OPERATI	44,894	0	0	0	0	44,894	
343 00	RENT-BLDG/GRND(NON	0	4,563	27,436	28,511	55,947	(55,947)	
347 00	FACILITY PLNG-DGS	0	06	447	0	447	(447)	
TOTAL FACILIT	TOTAL FACILITIES OPERATIONS	44,894	4,653	27,884	28,511	56,394	(11,500)	-25.62%

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47.38% 43.74%

172,224 351,810

51,173

114,640

(3,131)

(6,272)

7,272 3,131

7,272 3,131 809 14,640 191,299 401,348

4,381

1,000

(608)

809 114,640 191,299 452,520

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9,238 30,072

229,280 363,523

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TOTAL ENFORCEMENT

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BUDGE I REPORT AS OF 12/31/2013

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CA BD OF OCCUPATIONAL THERAPY							
DESCRIPTION	BUDGET	CURR. MONTH	YR-TO-DATE	YTD + CURR. MONTH YR-TO-DATE ENCUMBRANCE ENCUMBRANCE	YTD + ENCUMBRANCE	BALANCE	PCNT REMAIN
CA BD OF OCCUPATIONAL THERAPY	1,444,000	78,964	715,517	51,173	766,690	677,310	46.91%
	1,444,000	78,964	715,517	51,173	766,690	677,310	46.91%



BUSINESS, CONSUMER SERVICES, AND HOUSING AGENCY . GOVERNOR EDMUND G. BROWN JR

CALIFORNIA BOARD OF OCCUPATIONAL THERAPY

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E-mail: cbot@dca.ca.gov Web: www.bot.ca.gov



December 16, 2013

TO: Jeff Carosone, Principal Program Budget Analyst

Department of Finance

VIA: Anna Caballero, Secretary

Business, Consumer Services, and Housing Agency

VIA: Denise Brown, Director

Department of Consumer Affairs

FROM: Heather Martin, Executive Officer

California Board of Occupational Therapy

SUBJECT: 2013-14 Budget Bill Language (item 1110-402)

Attorney General and Office of Administrative Hearings Expenditures

Pursuant to the 2013-14 Budget Bill Language in Item 1110-402, and based on the FY 2013-14 expenditure projections (through October 2013), the California Board of Occupational Therapy (Board) is requesting a total budget augmentation of \$81,000: \$54,000 for its Attorney General (AG) line, and \$27,000 for its Office of Administrative Hearings (OAH) line.

Year-to-date, the Board has expended \$65,648 for AG services, or nearly 50% of the budgeted line of \$133,243, and expended \$12,074 for OAH services, or 1,207% of the budgeted line of \$1,000.

The Board has made every effort to achieve savings in other areas within their budget to mitigate the overall impact of this enforcement-related augmentation, including leaving positions vacant, limiting supplies orders, as well as other savings within the General Expense line items, so that the resources could be redirected to cover the increased enforcement expenditures.

Enforcement is the foundation of the Board's public protection mandate; therefore, the Board must continue to process its enforcement caseload, which primarily deals with licensees who have violations related to incompetence, gross negligence, substance and alcohol abuse, sexual misconduct, patient harms, and fraudulent billing.

The AG augmentation is vital to the Board's enforcement efforts to remove occupational therapists and occupational therapy assistants with serious practice act violations and to ensure that the utmost protection is afforded to the public and consumers. Failure to ensure prosecution of any incompetent or unsafe occupational therapists and occupational therapy assistants could mean the difference between a patient's life and death.

The following caseload information will hopefully provide an additional perspective on the Board's funding needs and the magnitude of its overall enforcement caseload.

Entity	Cases Received (since 7/1/2013)	Pending Cases (as of 11/30/2013)	Cases Transmitted (awaiting AG and/or OAH action)	Cases w/ Final Decision (since 7/1/2013)
Board	388	249		
AG		18	6	
ОАН		6		Of the 7 Final Decisions: - Proposed Decisions (2) - Default Decisions (0) - Stipulated AG Settlements (5)

The Board currently has six hearings scheduled during the period of January 2014through June 2014, estimating approximately 10 hearing days at a cost of \$1,502 per day for a total of \$15,020 for the remainder of this FY. (This projected expenditure does not account for any hearings that have been requested but may not yet appear on the calendar.)

If you have any questions, please contact me directly at 916-263-1623, or the DCA Budget Office at 916-574-7177. Thank you for your time and consideration of this request.

Attachments:

- 1. Board's Month 5 Expenditure Projections
- 2. Board's Fund Condition (Fund #3017)
- 3. AG Letter of Acknowledgement (December 16, 2013)

cc: Mr. James Goldstene, Undersecretary, Business, Consumer Services and Housing Agency

Ms. Janet Nannini, Manager, Administrative Operations, Business, Consumer Services, and Housing Agency

Ms. Sandra Mayorga, Deputy Director, DCA Office of Administrative Services

Ms. Janice Shintaku-Enkoji, DCA Fiscal Officer

Mr. Taylor Schick, DCA Budget Officer

Ms. Cynthia Dines, DCA Budget Manager

OCCUPATIONAL THERAPY - 3017 BUDGET REPORT FY 2013-14 EXPENDITURE PROJECTION Nov-2013

	FY 20				FY 2013-1	4	
Į	ACTUAL	PRIOR YEAR	BUDGET	CURRENT YEAR			
OBJECT DESCRIPTION	EXPENDITURES (MONTH 13)	11/30/2012	STONE 2013-14		PERCENT SPENT	PROJECTIONS I	
OBJECT DESCRIPTION	(NIONTH 13)	11/30/2012	2013-14	11/30/2013	SPENI	TO YEAR END	BALANCE
PERSONNEL SERVICES							
Salary & Wages (Staff)	273,095	86,558	329,532	130,278	40%	342,806	(13,274
Statutory Exempt (EO)	76,697	24,727	81,732	35,075	43%	84,180	(2,448
Temp Help Reg (Seasonals)	73,493	30,479	4,000			26,004	(22,004
Temp Help (Exam Proctors)		·	,			•	` o
Board Member Per Diem			20,000	400	2%	3,500	16,500
Committee Members (DEC)							0
Overtime				318		318	(318
Staff Benefits	181,577	59,600	223,172	80,203	36%	193,448	29,724
OTALS, PERSONNEL SVC	604,862	201,364	658,436	265,278	40%	650,256	8,180
DEDATING EVERNOE AND EQUIPMENT							
PERATING EXPENSE AND EQUIPMENT							
General Expense	12,071	2,879	23,850	4,636	19%	12,000	11,850
Fingerprint Reports	20,972	4,018	22,000	7,399	34%	22,000	0
Minor Equipment	8,910					850	(850)
Printing	7,269	1,790	8,245		14%	7,000	1,245
Communication	4,290	753	5,449	1,473	27%	4,000	1,449
Postage	21,659	10,197	14,655	9,224	63%	22,000	(7,345
Insurance			0				0
Travel In State	9,639	1,277	16,146	3,607	22%	10,000	6,146
Travel, Out-of-State			0				0
Training	1,200		1,499		0%		1,499
Facilities Operations	56,495	46,133	44,894	56,304	125%	66,392	(21,498)
Utilities			0		***************************************	***************************************	0
C & P Services - Interdept.			0				0
C & P Services - External	511	7,507		13,000			0
DEPARTMENTAL SERVICES:							0
Departmental Pro Rata	99,899	55,278	119,542	64,700	54%	119,542	0
Admin/Exec	77,353	43,150	79,134	38,904	49%	79,134	0
Interagency Services			105		0%	0	105
IA w/ OER							0
DOI-ProRata Internal	3,428	1,732	2,532	1,250	49%	2,532	0
Public Affairs Office	4,191	2,418	3,554	1,754	49%	3,554	0
CCED	5,845	3,134	4,536	2,226	49%	4,536	0
INTERAGENCY SERVICES:							0
Consolidated Data Center	159	37		75		250	(250)
DP Maintenance & Supply	5,142	5,098	3,817	2,717	71%	5,000	(1,183)
Central Admin Svc-ProRata	76,575	19,144	62,114	31,057	50%	62,114	0
EXAM EXPENSES:							0
Exam Supplies							0
Exam Freight							0
Exam Site Rental							0
C/P Svcs-External Expert Administrative	e	ļ					0
C/P Svcs-External Expert Examiners		Ī					0
C/P Svcs-External Subject Matter	7,209			5,742		7,000	(7,000)
ENFORCEMENT:							0
Attorney General	104,330	30,225	133,243	65,648	49%	182,610	(49,367)
Office Admin. Hearings	10,202	712	1,000	12,074	1207%	28,000	(27,000)
Court Reporters	803	160		529		1,500	(1,500)
Evidence/Witness Fees	7,900	1,575		3,131		7,000	(7,000)
DOI - Investigations	106,835	54,520	233,987	114,640	49%	233,987) o
Major Equipment	7,862					0	0
Special Items of Expense							0
ther (Vehicle Operations)							Ō
OTALS, OE&E	660,749	291,737	780,302	441,240	57%	881,001	(100,699)
OTAL EXPENSE	1,265,611	493,101	1,438,738	706,518	97%	1,531,257	(92,519)
Sched Reimb.	/47 456	(, ===	(00.00-	(0.076)	5001	(00.000)	0
Sched, Reimb Fingerprints Sched, Reimb External/Private	(17,150)	(4,753)	(22,000)		38%	(22,000)	0 000
	(9,206)	(2,801)		(2,135)			22,000
Unsched, Reimb, - Other	(98)	(98)					0
ET APPROPRIATION	1,239,157	485,449	1,416,738	696,004	49%	1,509,257	(70,519)

3017 - Board of Occupational Therapy Analysis of Fund Condition (Dollars in Thousands)

Note: \$2 Million Dollar General Fund Loan Oustanding w/loan repayment scheduled and AG/OAH Augmentation		ACTUAL 2012-13		Budget Act CY 2013-14		BY 2014-15		BY+1 2015-16	
BEGINNING BALANCE	\$	608	\$	1,154	\$	700	\$	2,490	
Prior Year Adjustment		3	\$		\$	-	\$	2,400	
Adjusted Beginning Balance		611	\$	1,154	\$	700	\$	2,490	
REVENUES AND TRANSFERS									
Revenues:									
125600 Other regulatory fees	\$	34	\$	30	\$	34	\$	34	
125700 Other regulatory licenses and permits	\$	135	\$	145	\$	150	\$	150	
125800 Renewal fees	\$	854	\$	841	\$	867	\$	867	
125900 Delinquent fees		15	\$	16	\$	16	\$	16	
141200 Sales of documents	\$ \$	-	\$	- 10	\$	- 10	\$	- 10	
142500 Miscellaneous services to the public	\$	8	\$	8		- 8		- 0	
150300 Income from surplus money investments	¢	2	\$	2	\$ \$	1	\$ \$	8 7	
150500 Interest income from interfund loans	\$ \$ \$	89	\$	2	\$	1	φ \$,	
160400 Sale of fixed assets	φ	09	\$ \$	•	э \$	-		-	
161000 Escheat of unclaimed checks and warrants		-	\$	•		-	\$	-	
161400 Miscellaneous revenues	\$ \$	-	\$. •	\$ \$	-	\$	-	
164300 Penalty Assessments	\$	- 7		- 0		- 0	\$	- 0	
Totals, Revenues		<u>7</u> 1,144	<u>\$</u> \$	1,050	<u>\$</u> \$	1,084	<u>\$</u> \$	1,090	
Tu ((0 0 - 1		•	·	.,	Ť	,,	•	1,000	
Transfers from Other Funds									
F00001 GF loan per item 1475-011-3017 BA of 2003 (repay	y) \$	640	\$	-	\$ \$	-	\$	-	
F00002 GF loan per BA of 2009 (repay)	\$	-	\$	-	\$	2,000	\$	-	
Transfers to Other Funds									
T00001 GF loan per 1475-011-3017 BA of 2003	\$	-	\$	_	\$	-	\$	_	
T00002 GF loan per BA of 2009	\$	_	\$	_	\$ \$	_	Ψ		
T00001 GF loan repayment per Ch 697/00	•		•		Ψ				
Totals, Revenues and Transfers	\$	1,784	\$	1,050	\$	3,084	\$	1,090	
, and the same same same same same same same sam	Ψ	1,107	Ψ	1,000	Ψ	3,004	Ψ	1,090	
Totals, Resources	\$	2,395	\$	2,204	\$	3,784	\$	3,580	
EXPENDITURES									
Disbursements:									
8880 FSCU (State Operations)	\$	_	\$	_	\$	_	\$	_	
0840 SCO (State Operations)	\$	1	\$	_	\$	_	\$	_	
1110 Program Expenditures (State Operations)	\$	1,240	\$	1,417	\$	1,294	\$	1,320	
FISCAL	Ψ	1,270	\$	6	Ψ	1,234	Ψ	1,320	
AG and OAH Augmentation			\$	81					
AG and OAH Augmentation			Ψ	٥,					
AG and OAH Augmentation									
AG and OAH Augmentation	\$	1,241	\$	1,504	\$	1,294	\$	1,320	
FUND BALANCE	\$	1,241	\$	1,504	\$	1,294	\$	1,320	
	\$	1,241	\$	700	\$	2,490	\$	2,260	

- A. ASSUMES WORKLOAD AND REVENUE PROJECTIONS ARE REALIZED IN BY+1 AND ONGOING
- B. ASSUME APPROPRIATION GROWTH OF 2% IN BY+1 AND ONGOING
- C. INTEREST ON FUND ESTIMATE AT .3%

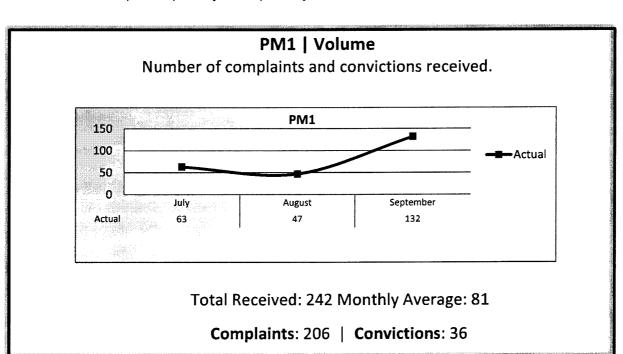
Department of Consumer Affairs

Board of Occupational Therapy

Performance Measures

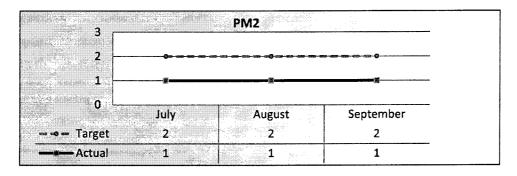
Q1 Report (July - September 2013)

To ensure stakeholders can review the Board's progress toward meeting its enforcement goals and targets, we have developed a transparent system of performance measurement. These measures will be posted publicly on a quarterly basis.



PM2 | Intake

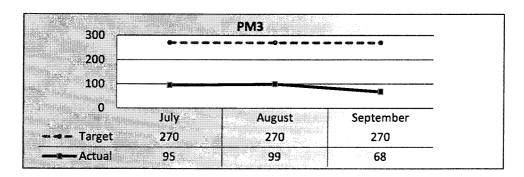
Average cycle time from complaint receipt, to the date the complaint was assigned to an investigator.



Target Average: 2 Days | Actual Average: 1 Day

PM3 | Intake & Investigation

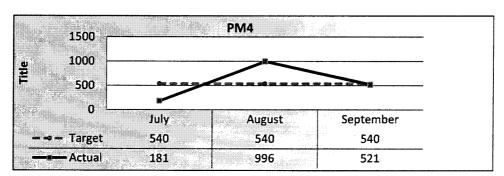
Average cycle time from complaint receipt to closure of the investigation process. Does not include cases sent to the Attorney General or other forms of formal discipline.



Target Average: 270 Days | Actual Average: 90 Days

PM4 | Formal Discipline

Average number of days to complete the entire enforcement process for cases resulting in formal discipline. (Includes intake and investigation by the Board and prosecution by the AG).



Target Average: 540 Days | Actual Average: 579 Days

PM7 | Probation Intake

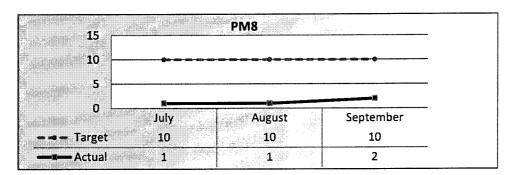
Average number of days from monitor assignment, to the date the monitor makes first contact with the probationer.

The Board did not contact any new probationers this quarter.

Target Average: 10 Days | Actual Average: N/A

PM8 | Probation Violation Response

Average number of days from the date a violation of probation is reported, to the date the assigned monitor initiates appropriate action.



Target Average: 10 Days | Actual Average: 1 Day

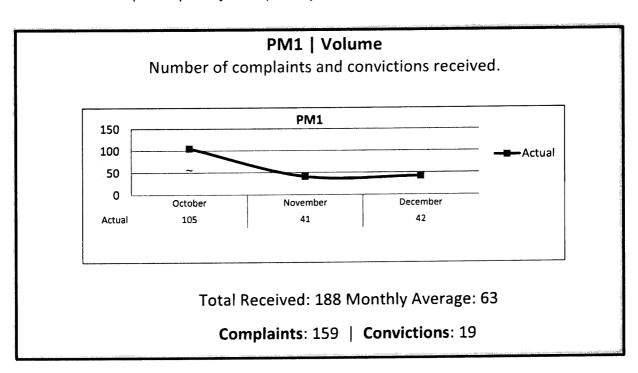
Department of Consumer Affairs

Board of Occupational Therapy

Performance Measures

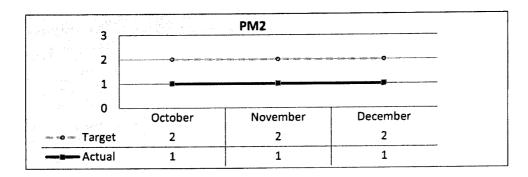
Q2 Report (October - December 2013)

To ensure stakeholders can review the Board's progress toward meeting its enforcement goals and targets, we have developed a transparent system of performance measurement. These measures will be posted publicly on a quarterly basis.



PM2 | Intake

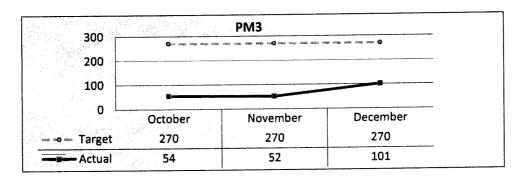
Average cycle time from complaint receipt, to the date the complaint was assigned to an investigator.



Target Average: 2 Days | Actual Average: 1 Day

PM3 | Intake & Investigation

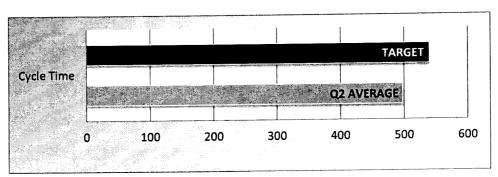
Average cycle time from complaint receipt to closure of the investigation process. Does not include cases sent to the Attorney General or other forms of formal discipline.



Target Average: 270 Days | Actual Average: 73 Days

PM4 | Formal Discipline

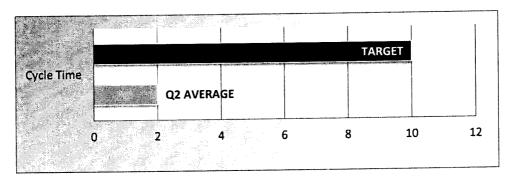
Average number of days to complete the entire enforcement process for cases resulting in formal discipline. (Includes intake and investigation by the Board and prosecution by the AG).



Target Average: 540 Days | Actual Average: 498 Days

PM7 | Probation Intake

Average number of days from monitor assignment, to the date the monitor makes first contact with the probationer.



Target Average: 10 Days | Actual Average: 2 Days

PM8 | Probation Violation Response

Average number of days from the date a violation of probation is reported, to the date the assigned monitor initiates appropriate action.

The Board did not report any probation violations this quarter.

Target Average: 10 Days | Actual Average: N/A